



<https://jobroll.govhelp.in/job/zomato-recruitment-2023-freshers-jobs-customer-support-analyst-post/>

Zomato Recruitment 2023 – Freshers Jobs – Customer Support Analyst Post

Hiring organization
Zomato

Job Location

India
Remote work from: India

Date posted
September 2, 2023

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Valid through
31.12.2023

Base Salary

USD 26,000 - USD 30,000

APPLY NOW

Qualifications

12th Passed & Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2023

The Customer Support Analyst is responsible for providing excellent customer service to Zomato users. This includes resolving customer queries and issues, providing information and support, and ensuring that customers have a positive experience. The ideal candidate will have strong communication and problem-solving skills, as well as a passion for helping others.

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Zomato Jobs Near Me

Responsibilities:

- Respond to customer queries and issues via chat, email, and phone
- Provide information and support to customers
- Resolve customer issues in a timely and efficient manner
- Escalate complex issues to the appropriate team
- Work with other teams to improve the customer experience
- Stay up-to-date on Zomato products and services

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Zomato Careers

Skills and Qualifications:

- Bachelor's degree in a related field
- 1+ year of customer service experience
- Strong communication and problem-solving skills
- Excellent written and verbal communication skills
- Ability to work independently and as part of a team
- Ability to work under pressure and meet deadlines

Important Links Proficiency in Microsoft Office Suite

Find the Link in [Apply Now](#) Button

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