zomato

Zomato Careers Jobs – Fast Job Search – Quality Control Coordinator Freshers Jobs

Job Location

Best Staff colony, 400012, Mumbai, Maharashtra, India

(adsbygoogle = window.adsbygoogle || []).push({});

Base Salary

USD 20 - USD 28

Qualifications

Bachelor's degree in any discipline.

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Employment Type

Full-time

Description

Zomato Recruitment 2024

Are you passionate about food and ensuring a delightful customer experience? Do you have a keen eye for detail and a commitment to quality? If so, then a career as a Quality Control Coordinator at Zomato might be the perfect fit for you!

Zomato Jobs Near Me

Zomato is India's leading online food ordering and delivery platform. We connect millions of customers with their favorite restaurants, offering a convenient and seamless way to enjoy delicious meals. As a Quality Control Coordinator, you'll play a vital role in upholding Zomato's high standards, ensuring a smooth and positive experience for both our restaurant partners and our valued customers.

Summary

In this dynamic role, you'll be responsible for monitoring and maintaining the quality of our services across various aspects of the Zomato platform. You'll work closely with restaurants, delivery partners, and internal teams to identify and address any potential issues. Your focus will be on ensuring that all orders are delivered promptly, food items meet quality expectations, and customer interactions are positive and professional.

(adsbygoogle = window.adsbygoogle || []).push({});

Key Responsibilities

Hiring organization
Zomato

Date posted
March 26, 2024

Valid through
31.08.2024

APPLY NOW

- Conduct regular audits of restaurant listings on the Zomato platform, verifying accuracy, completeness, and adherence to brand guidelines.
- Monitor restaurant performance metrics, including delivery times, customer feedback ratings, and order accuracy.
- Investigate and resolve customer complaints related to order quality, delivery delays, or other service issues.
- Partner with restaurants to identify areas for improvement and implement solutions to enhance the customer experience.
- Maintain clear and concise communication with restaurants, delivery partners, and internal teams to ensure all stakeholders are informed and aligned.
- Analyze data and trends to identify opportunities for process optimization and quality improvement within the Zomato platform.
- Stay updated on Zomato's policies and procedures, ensuring consistent application across the platform.

Required Skills and Qualifications

- Bachelor's degree in a relevant field, such as Hospitality Management, Food Science, or Business Administration (preferred).
- Minimum of 1 year of experience in a customer service or quality assurance role (freshers can apply).
- Strong analytical and problem-solving skills with the ability to identify and resolve issues efficiently.
- Excellent communication and interpersonal skills, with the ability to build rapport with diverse stakeholders.
- Proficient in computer skills, including Microsoft Office Suite and familiarity with online food ordering platforms.
- A keen eye for detail and a commitment to maintaining high-quality standards.
- Ability to work independently and manage multiple tasks effectively while prioritizing deadlines.
- Passion for food and a strong understanding of the online food delivery industry (a plus).

Experience

This role is open to both experienced professionals and enthusiastic freshers. We value your skills and dedication, and we're committed to providing you with the opportunity to learn and grow within the Zomato family.

  (adsbygoogle = window.adsbygoogle || []).push({});

If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs

Why Join Zomato

As a Quality Control Coordinator at Zomato, you'll be at the forefront of ensuring a positive dining experience for millions of customers. You'll have the opportunity to:

- **Make a real impact:** Your work will directly contribute to the success of Zomato and the satisfaction of our customers.
- **Work in a dynamic environment:** Zomato is a fast-paced and innovative company, offering a stimulating and challenging work experience.
- **Be part of a passionate team:** You'll collaborate with talented and dedicated professionals who share your commitment to quality and customer satisfaction.
- **Enjoy competitive benefits:** We offer a comprehensive package that includes health insurance, paid time off, and opportunities for professional development.
- **Work remotely:** We embrace a remote work culture, allowing you the flexibility to work from the comfort of your own space.

Application Process

To apply, please submit your resume and a cover letter outlining your qualifications and interest in the role. We look forward to hearing from you!

Join Zomato and Help Us Deliver Happiness!

At Zomato, we're passionate about connecting people with great food. As a Quality Control Coordinator, you'll play a vital role in ensuring that every order is a positive experience for our customers. We offer a competitive compensation package, a supportive work environment, and the opportunity to make a real difference. If you're a detail-oriented individual with a passion for food and customer service, we encourage you to apply!

Overall

This role provides a unique opportunity to combine your passion for food with your commitment to quality and customer satisfaction. By joining Zomato as a Quality Control Coordinator, you'll be making a real impact on the online food ordering experience for millions of people. We offer a dynamic work environment, competitive benefits, and the chance to be part of a team that's redefining the way we eat.

If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs

Important Links

Find the Link in Apply Now **Button**

(adsbygoogle = window.adsbygoogle || []).push({});

```
(adsbygoogle = window.adsbygoogle || []).push({});
```