



<https://jobroll.govhelp.in/job/wipro-recruitment-2023-jobs-near-me-customer-support-analyst-posts/>

Wipro Recruitment 2023 – Jobs Near Me – Customer Support Analyst Posts

Hiring organization
Wipro

Job Location

India
Remote work from: India

Date posted
August 9, 2023

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Valid through
31.12.2023

Base Salary

USD 16,000 - USD 22,000

APPLY NOW

Qualifications

10th,12th,Graduate

Employment Type

Full-time

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Description

Wipro Recruitment 2023

Wipro is looking for a Customer Support Analyst to join our team. The ideal candidate will have a strong understanding of computer systems and be able to troubleshoot technical issues. They will also be able to provide excellent customer service and communicate effectively with both technical and non-technical audiences.

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Wipro Jobs Near Me

Responsibilities:

- Provide technical support to customers via phone, email, and chat
- Troubleshoot software and hardware issues
- Escalate issues to the appropriate team as needed
- Document customer interactions and resolutions
- Work with other team members to improve customer support processes
- Stay up-to-date on the latest technologies

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Wipro Careers

Skills

- Strong understanding of computer systems and networking

- Experience with troubleshooting technical issues
- Excellent customer service skills
- Strong written and verbal communication skills
- Ability to work independently and as part of a team
- Ability to learn new technologies quickly

Qualifications

- Bachelor’s degree in computer science or a related field
- 1-2 years of experience in customer support or a related field
- Proficiency in Microsoft Office Suite
- Strong analytical and problem-solving skills

Important Links Find the Link in [Apply Now](#) Button

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