



<https://jobroll.govhelp.in/job/vi-hiring-in-jobs-freshers-jobs-collection-agent-in-vi/>

Vi Hiring in Jobs – Freshers Jobs – Collection Agent In Vi

Job Location

India
Remote work from: IND

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Base Salary

USD 13 - USD 28

Qualifications

10th/12th Passed

Employment Type

Full-time

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Description

Vi Hiring in Jobs

We are seeking a driven and ethical Collection Agent to join our team in Vietnam. In this role, you will be responsible for contacting customers with overdue accounts, negotiating payment plans, and ensuring timely resolution of outstanding balances. You will play a crucial role in maintaining positive cash flow and contributing to the financial health of our company.

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Vi Careers

Responsibilities:

- **Contact customers with outstanding balances:** Professionally and ethically communicate with customers via phone, email, and other approved methods to discuss overdue payments.
- **Negotiate and establish payment plans:** Work collaboratively with customers to understand their financial situation and develop realistic and mutually beneficial payment arrangements.
- **Process payments and track progress:** Secure timely payments through various channels, accurately record all transactions, and monitor account activity to ensure adherence to agreed-upon plans.
- **Maintain accurate records:** Document all communication and interactions with customers, ensuring accurate and complete data entry for reporting and analysis.
- **Comply with all legal and ethical regulations:** Adhere strictly to all

Hiring organization

Vi

Date posted

February 16, 2024

Valid through

31.08.2024

APPLY NOW

relevant laws and industry guidelines governing debt collection practices in Vietnam.

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Vi Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and negotiate effectively in potentially challenging situations.
- Strong problem-solving and analytical skills, with the ability to assess customer situations and develop appropriate solutions.
- Proficiency in Microsoft Office Suite and other relevant software applications.
- Ability to work independently and manage time effectively, prioritizing tasks to meet deadlines.
- Commitment to ethical and professional conduct, maintaining a positive attitude and demeanor in all interactions.

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