Tech Mahindra Recruitment 2023 - Jobs Near Me - Customer Service Trainee Post

Job Location

India

Remote work from: India

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Base Salary

USD 38,000 - USD 42,000

Qualifications

B.E / B.Tech

Employment Type

Full-time

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Description

Tech Mahindra Recruitment 2023

The Customer Service Trainee is responsible for providing excellent customer service to Tech Mahindra's customers. This includes answering customer inquiries, resolving customer issues, and providing customer support. The Trainee will also be responsible for learning the company's products and services, as well as the customer service process.

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Tech Mahindra Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, and chat.
- Resolve customer issues in a timely and efficient manner.
- · Provide customer support and guidance.
- Learn the company's products and services.
- Learn the customer service process.
- Attend training and development sessions.
- Work with other members of the Customer Service team to provide a seamless customer experience.

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Tech Mahindra Careers

Skills:

- Excellent communication skills, both verbal and written.
- Strong customer service skills.

Hiring organization

Tech Mahindra

Date posted

August 11, 2023

Valid through

31.12.2023

APPLY NOW

- Ability to work independently and as part of a team.
- Ability to learn new things quickly.
- Ability to work under pressure.
- Proficiency in Microsoft Office Suite.

Qualifications:

- Bachelor's degree in a related field.
- 0-1 years of customer service experience.
- Strong communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Ability to learn new things quickly.

Importability ring work under present in the Link in Apply Now Button

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