

Tech Mahindra Recruitment 2023 – Jobs Near Me – Customer Care Agent Post

Hiring organization
Tech Mahindra

Job Location

India
Remote work from: India

Date posted
August 21, 2023

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Valid through
31.12.2023

Base Salary

USD 38,000 - USD 42,000

APPLY NOW

Qualifications

B.E / B.Tech

Employment Type

Full-time

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Description

Tech Mahindra Recruitment 2023

The Customer Care Agent is responsible for providing excellent customer service to Tech Mahindra's customers. This includes answering calls, resolving customer issues, and providing information about products and services. The ideal candidate will have strong communication and problem-solving skills, as well as the ability to work under pressure.

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Tech Mahindra Jobs Near Me

Responsibilities:

- Answer customer calls and emails in a professional and timely manner
- Gather customer information and resolve issues to the customer's satisfaction
- Provide information about Tech Mahindra's products and services
- Escalate customer issues to the appropriate level of support as needed
- Maintain accurate records of customer interactions
- Stay up-to-date on product and service changes

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Tech Mahindra Careers

Skills and Qualifications:

- High school diploma or equivalent
- 1-2 years of customer service experience
- Strong communication and problem-solving skills

- Ability to work independently and as part of a team
- Excellent written and verbal communication skills
- Ability to work under pressure

Important Links Proficiency in Microsoft Office Suite

Find the Link in [Apply Now](#) Button

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