

Tech Mahindra Recruitment 2023 – Freshers Job – Customer Support Analyst Post

Hiring organization
Tech Mahindra

Job Location

India
Remote work from: India

Date posted
September 6, 2023

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Valid through
31.12.2023

Base Salary

USD 38,000 - USD 42,000

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Qualifications

10th ,12th

Employment Type

Full-time

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Description

Tech Mahindra Recruitment 2023

The Customer Support Analyst (Fresher) is responsible for providing technical support to Tech Mahindra's customers. This includes tasks such as troubleshooting customer issues, providing technical advice, and resolving customer complaints. This is an entry-level position that offers the opportunity to learn about technical support and gain experience in a leading IT company.

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Tech Mahindra Jobs Near Me

Responsibilities:

- Troubleshoot customer issues related to Tech Mahindra products and services
- Provide technical advice to customers
- Resolve customer complaints
- Maintain customer satisfaction
- Stay up-to-date on the latest technical knowledge and trends
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Tech Mahindra Careers

Skills:

- Strong technical skills, including problem-solving and troubleshooting skills
- Excellent communication skills
- Ability to work independently and as part of a team

- Proficient in Microsoft Office Suite
- Knowledge of Tech Mahindra products and services

Qualifications:

- Bachelor's degree in computer science, information technology, or a related field
- Strong academic performance
- Demonstrated interest in technical support

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