

Tata Docomo Recruitment 2023 – All India Jobs – Customer Service Trainee Post

Hiring organization

Tata Docomo

Job Location

India

Remote work from: India

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Base Salary

USD 10,000 - USD 20,000

Date posted

August 18, 2023

Valid through

31.12.2023

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Qualifications

High school Diploma

Employment Type

Full-time

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Description

Tata Docomo Recruitment 2023

The Customer Service Trainee is responsible for learning the ins and outs of the customer service process. This includes answering customer inquiries, resolving customer issues, and providing product and service information. The ideal candidate will have a strong customer service aptitude and be eager to learn.

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Tata Docomo Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, chat, and social media
- Resolve customer issues in a timely and efficient manner
- Provide product and service information to customers
- Work with more experienced customer service representatives to learn the ropes
- Stay up-to-date on Tata Docomo products and service

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Tata Docomo Careers

Skills:

- Strong customer service skills
- Excellent communication skills (verbal and written)
- Problem-solving skills
- Ability to work independently and as part of a team
- Ability to work under pressure

- Strong attention to detail

Qualifications:

- High school diploma or equivalent
- 1-2 years of customer service experience
- Proficiency in Microsoft Office Suite

Important Links **Find the Link in [Apply Now](#) Button**

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