

## Snapdeal Careers – All India Jobs – Customer Support Engineer Post

**Hiring organization**  
Snapdeal

### Job Location

India  
Remote work from: India

**Date posted**  
August 14, 2023

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**Valid through**  
31.12.2023

### Base Salary

USD 18,000 - USD 22,000

APPLY NOW

### Qualifications

10th/12th Passed & Graduate

### Employment Type

Full-time

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### Description

## Snapdeal Recruitment 2023

We are looking for a Customer Support Engineer to join our team in Chennai. The ideal candidate will have a strong understanding of computer systems and networks, as well as excellent communication and problem-solving skills. You will be responsible for providing technical support to Snapdeal customers through a variety of channels, including email, chat, and phone calls. You will also be responsible for troubleshooting technical issues, resolving customer complaints, and providing feedback to the product development team.

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### Snapdeal Jobs Near Me

#### Responsibilities:

- Provide technical support to Snapdeal customers through a variety of channels, including email, chat, and phone calls.
- Troubleshoot technical issues and resolve customer complaints.
- Provide feedback to the product development team on customer feedback and suggestions.
- Stay up-to-date on the latest technology trends and developments.
- Work as part of a team to provide excellent customer service.

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#### Snapdeal Careers

#### Skills:

- Strong understanding of administrative procedures and systems

- Excellent communication and interpersonal skills
- Ability to work independently and as part of a team
- Strong organizational and time management skills
- Proficient in Microsoft Office Suite

**Qualifications:**

- Bachelor's degree in computer science or a related field.
- 1+ years of experience in customer support or a related field.
- Strong understanding of computer systems and networks.
- Excellent communication and problem-solving skills.
- Ability to work independently and as part of a team.

**Important Links** Find the Link in [Apply Now](#) Button

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