Snapdeal Careers 2023 – All India Jobs – Customer Support Engineer Post

Job Location
India
Remote work from: India

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Base Salary
USD 18,000 - USD 22,000

Qualifications
10th/12th Passed & Graduate

Employment Type
Full-time

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Hiring organization
Snapdeal

Date posted
September 1, 2023

Valid through
31.12.2023

APPLY NOW

Description

Snapdeal Recruitment 2023

We are looking for a Customer Support Engineer to join our team in Chennai. The ideal candidate will have a strong understanding of computer systems and networks, as well as excellent communication and problem-solving skills. You will be responsible for providing technical support to Snapdeal customers through a variety of channels, including email, chat, and phone calls. You will also be responsible for troubleshooting technical issues, resolving customer complaints, and providing feedback to the product development team.

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Snapdeal Jobs Near Me

Responsibilities:

- Provide technical support to Snapdeal customers through a variety of channels, including email, chat, and phone calls.
- Troubleshoot technical issues and resolve customer complaints.
- Provide feedback to the product development team on customer feedback and suggestions.
- Stay up-to-date on the latest technology trends and developments.
- Work as part of a team to provide excellent customer service.

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Snapdeal Careers

Skills:

- Strong understanding of administrative procedures and systems

- Excellent communication and interpersonal skills
- Ability to work independently and as part of a team
- Strong organizational and time management skills
- Proficient in Microsoft Office Suite

Qualifications:

- Bachelor's degree in computer science or a related field.
- 1+ years of experience in customer support or a related field.
- Strong understanding of computer systems and networks.
- Excellent communication and problem-solving skills.
- Ability to work independently and as part of a team.
- Ability to work under pressure and meet deadlines.

Important Links **Find the Link in** [Apply Now](#) **Button**

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