# Realme Recruitment 2024 – Jobs For Freshers – Customer Care Executive Post

**Hiring organization**
Realme

**Job Location**
India
Remote work from: IND

**Date posted**
December 30, 2023

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**Valid through**
31.08.2024

**Base Salary**
USD 16,900 - USD 23,400

APPLY NOW

**Qualifications**
12th Passed

**Employment Type**
Full-time

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**Description**

# Realme Recruitment 2024

Realme, a leading technology brand that provides trendsetting smartphones and AIoT products, is seeking a passionate and customer-centric individual to join our team as a Customer Care Executive. As a Customer Care Executive, you will play a crucial role in ensuring our customers receive exceptional service at every touchpoint. You will be responsible for handling customer inquiries, resolving issues promptly and professionally, and contributing to a positive customer experience.

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## Realme Jobs Near Me

**Responsibilities:**

- Handle customer inquiries via phone, email, and social media promptly and professionally
- Resolve customer issues related to orders, deliveries, product information, and general inquiries
- Provide accurate and up-to-date information on Realme's products, policies, and procedures
- Escalate complex issues to supervisors or relevant departments for timely resolution
- Maintain a positive and empathetic attitude throughout customer interactions
- Contribute to building and maintaining customer loyalty
- Adhere to company policies, procedures, and service standards

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## Realme Careers

**Skills:**

- Excellent communication and interpersonal skills
- Ability to build rapport and establish trust with customers
- Strong problem-solving and analytical skills
- Ability to handle multiple inquiries simultaneously and prioritize tasks effectively
- Proficient in Microsoft Office Suite and customer service software applications
- Ability to work independently and as part of a team
- Patience and understanding under pressure
- Commitment to providing exceptional customer service

**Important Links** **Find the Link in** [Apply Now](#) **Button**

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