Realme Recruitment 2024 – Job Vacancy – Customer Care Agent Post

Hiring organization
Realme

Job Location
India
Remote work from: IND

Date posted
January 11, 2024

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Valid through
31.08.2024

Base Salary
USD 17,000 - USD 23,500

APPLY NOW

Qualifications
12th Passed

Employment Type
Full-time

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Description

Realme Recruitment 2024

We're looking for a passionate and dedicated Customer Care Agent to join our dynamic team! You'll be the first line of contact for our valued customers, ensuring they have a smooth and positive experience with our products or services. In this role, you'll play a crucial role in building lasting relationships and fostering customer loyalty.

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Realme Jobs Near Me

Responsibilities:

- Answer inquiries through phone, email, and live chat, actively listening to understand customer needs and concerns.
- Provide accurate and timely information about our products or services, demonstrating strong product knowledge.
- Resolve customer issues efficiently and effectively, exceeding expectations whenever possible.
- Foster a welcoming and friendly atmosphere, building rapport and trust with every interaction.
- Use active listening and empathy to understand customer emotions and frustrations, de-escalating situations and finding solutions.
- Go the extra mile to exceed customer expectations, creating a loyal and satisfied customer base.

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Realme Careers

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust quickly.
- Strong problem-solving skills and the ability to think critically and creatively.
- Proficiency in written and verbal communication, ensuring clarity and accuracy in all interactions.
- Ability to prioritize tasks effectively and manage multiple projects simultaneously.
- Strong technical aptitude and willingness to learn new technologies and systems.

Important Links **Find the Link in [Apply Now](#) Button**

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