

## Realme Recruitment 2024 – Freshers Jobs – Customer Care Agent Post

**Hiring organization**  
Realme

### Job Location

India  
Remote work from: IND

**Date posted**  
January 5, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 17,000 - USD 23,500

APPLY NOW

### Qualifications

12th Passed

### Employment Type

Full-time

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### Description

## Realme Recruitment 2024

We're looking for a passionate and dedicated Customer Care Agent to join our dynamic team! You'll be the first line of contact for our valued customers, ensuring they have a smooth and positive experience with our products or services. In this role, you'll play a crucial role in building lasting relationships and fostering customer loyalty.

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## Realme Jobs Near Me

### Responsibilities:

- Answer inquiries through phone, email, and live chat, actively listening to understand customer needs and concerns.
- Provide accurate and timely information about our products or services, demonstrating strong product knowledge.
- Resolve customer issues efficiently and effectively, exceeding expectations whenever possible.
- Foster a welcoming and friendly atmosphere, building rapport and trust with every interaction.
- Use active listening and empathy to understand customer emotions and frustrations, de-escalating situations and finding solutions.
- Go the extra mile to exceed customer expectations, creating a loyal and satisfied customer base.

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## Realme Careers

**Skills:**

- Excellent communication and interpersonal skills, with the ability to build rapport and trust quickly.
- Strong problem-solving skills and the ability to think critically and creatively.
- Proficiency in written and verbal communication, ensuring clarity and accuracy in all interactions.
- Ability to prioritize tasks effectively and manage multiple projects simultaneously.
- Strong technical aptitude and willingness to learn new technologies and

**Important Links****Find the Link in [Apply Now](#) Button**

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