

Realme Part Time Jobs Work From Home – Remote Jobs For Customer Service Supervisor Post

Hiring organization
Realme

Job Location

India
Remote work from: IND

Date posted
January 20, 2024

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Valid through
31.08.2024

Base Salary

USD 13 - USD 27

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time, Work From Home

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Description

Realme Part Time Jobs Work From Home

As a Customer Service Supervisor at realme, you'll be the driving force behind our customer service team, ensuring a seamless and positive experience for every customer. You'll lead by example, motivate your team, and implement innovative solutions to maintain high customer satisfaction levels.

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Realme Jobs Near Me

Responsibilities:

- **Oversee the performance of your customer service team:** Provide coaching and development opportunities, set goals, and track progress towards meeting key metrics.
- **Resolve customer inquiries and complaints:** De-escalate complex situations, identify and address root causes, and ensure timely resolutions.
- **Identify and implement process improvements:** Analyze customer feedback, suggest new procedures, and champion initiatives that enhance the customer experience.

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Realme Careers

Skills:

- Excellent communication and interpersonal skills, with a strong ability to build rapport with customers and team members.
- Proven leadership skills, including the ability to motivate, coach, and

delegate effectively.

- Strong problem-solving and analytical skills, with the ability to identify and implement solutions.
- Proficient in customer service technologies and systems.
- Excellent written and verbal communication skills.

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