

Realme Part Time Jobs Work From Home – Remote Jobs For Customer Service Specialist Post

Hiring organization
Realme

Job Location

India
Remote work from: IND

Date posted
January 19, 2024

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Valid through
31.08.2024

Base Salary

USD 13 - USD 27

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time, Work From Home

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Description

Realme Part Time Jobs Work From Home

As a Customer Service Specialist for Realme at Tech Mahindra, you'll be the voice of our brand on the front lines, ensuring every customer interaction is positive and memorable. You'll play a crucial role in building relationships with our customers, providing them with expert support and troubleshooting solutions for their Realme devices.

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Realme Jobs Near Me

Responsibilities:

- Answer and resolve customer inquiries across various channels, including phone, email, and online chat.
- Provide accurate and timely information about Realme products, services, and policies.
- Troubleshoot technical issues with Realme devices and offer effective solutions.
- Identify and escalate complex customer issues to the appropriate teams.
- Build positive rapport with customers and maintain a professional and helpful demeanor.
- Document customer interactions and maintain accurate records.
- Contribute to continuous improvement of customer service processes and procedures.

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Realme Careers

Skills & Qualifications:

- Excellent communication and interpersonal skills, with a passion for providing exceptional customer service.
- Strong problem-solving and analytical skills.
- Ability to multitask and prioritize effectively in a fast-paced environment.
- Proficiency in computer applications and familiar with basic troubleshooting techniques.
- Excellent written and verbal communication skills.
- Ability to work independently and as part of a team.
- Fresh graduate in any relevant field (Engineering, Computers, Business Administration, etc.)

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Important Links

Find the Link in [Apply Now](#) Button

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