

Realme Part Time Jobs Work From Home – Remote Jobs For Customer Service Representative Post

Hiring organization
Realme

Job Location

India
Remote work from: IND

Date posted
January 17, 2024

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Valid through
31.08.2024

Base Salary

USD 13 - USD 27

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time, Work From Home

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Description

Realme Part Time Jobs Work From Home

Tech Mahindra, a leading provider of digital transformation and business process services, is searching for a dynamic and enthusiastic Customer Service Representative to join our vibrant team dedicated to Realme, a rapidly growing smartphone brand.

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Realme Jobs Near Me

Responsibilities:

- Provide exceptional customer service through phone, email, and chat channels, resolving inquiries and addressing concerns related to Realme products and services.
- Demonstrate in-depth knowledge of Realme products and features, proactively offering solutions and guidance to customers.
- Handle warranty claims, returns, and replacements efficiently, ensuring smooth and compliant resolution.
- Gather customer feedback and translate it into actionable insights for continuous improvement of Realme's customer experience.
- Maintain accurate records of customer interactions and ensure adherence to company policies and procedures.

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Realme Careers

Skills & Qualifications:

- Excellent communication and interpersonal skills, with the ability to build rapport and empathy with customers.
- Strong problem-solving skills and the ability to think critically and creatively to find solutions.
- Proficiency in written and verbal communication, with a focus on clarity, conciseness, and accuracy.
- Tech-savvy with a keen interest in smartphones and mobile technology.
- Ability to work independently and as part of a team in a fast-paced environment.
- Freshers with excellent academic records and a strong desire to learn are welcome to apply.

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Important Links **Find the Link in [Apply Now](#) Button**

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