

Realme Part Time Jobs Work From Home – Job Search For Customer Success Associate Post

Hiring organization
Realme

Job Location

India
Remote work from: IND

Date posted
January 25, 2024

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Valid through
31.08.2024

Base Salary

USD 13 - USD 27

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time, Work From Home

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Description

Realme Part Time Jobs Work From Home

As a Customer Success Associate, you'll be the first point of contact for our valued customers, playing a pivotal role in building long-lasting relationships and ensuring their seamless journey with realme. You'll be a problem solver, a tech enthusiast, and a champion of customer delight.

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Realme Jobs Near Me

Responsibilities:

- **Become the voice of the customer:**
 - Actively listen to customer inquiries and concerns across various channels (phone, email, chat).
 - Analyze customer feedback and identify opportunities for improvement.
 - Provide accurate and timely information on realme products and services.
- **Be the guardian of customer satisfaction:**
 - Resolve customer issues efficiently and effectively, exceeding expectations whenever possible.
 - Build trust and rapport with customers, fostering a positive brand image.
 - Proactively offer support and guidance to ensure smooth product usage and adoption.
- **Champion continuous learning and improvement:**
 - Stay up-to-date on the latest realme products, features, and promotions.
 - Participate in training and development opportunities to enhance

your customer service skills.

- Share customer insights and feedback to contribute to product and service improvement.

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Realme Careers

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust.
- Strong problem-solving and analytical skills, with a focus on finding solutions and exceeding expectations.
- Proficiency in written and verbal communication, with the ability to clearly explain complex information.
- Ability to work independently and as part of a team in a fast-paced environment.
- Tech-savvy and adaptable, with a willingness to learn new technologies and systems.

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