

Realme Part Time Jobs – Job Change For Customer Experience Agent Post

Hiring organization
Realme

Job Location

India
Remote work from: IND

Date posted
February 29, 2024

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Valid through
31.08.2024

Base Salary

USD 13 - USD 27

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time, Part-time

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Description

Realme Part Time Jobs

We are looking for passionate and customer-centric individuals to join our growing customer experience team as Customer Experience Agents. In this role, you will be the first point of contact for our valued customers, providing them with exceptional support and resolving their queries efficiently and accurately.

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Realme Jobs Near Me

Responsibilities:

- Respond to customer inquiries via phone, email, chat, and social media in a timely and professional manner.
- Troubleshoot technical and non-technical issues related to Realme products and services.
- Escalate complex issues to the appropriate team while providing clear and concise information.
- Maintain accurate records of customer interactions and ensure their satisfaction throughout the resolution process.
- Proactively identify and suggest improvements to enhance customer satisfaction and experience.

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Realme Careers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills with the ability to identify and resolve customer issues efficiently.
- Ability to work independently and as part of a team in a fast-paced environment.
- Proficient in computer skills, including Microsoft Office Suite and internet navigation.
- Positive attitude, strong work ethic, and a genuine desire to help others.

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