

## Realme Latest Opportunity – Realme Job Change – Job Card For Customer Service Trainee Post

**Hiring organization**  
Realme

### Job Location

India  
Remote work from: IN

**Date posted**  
March 16, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 13 - USD 27

APPLY NOW

### Qualifications

12th Passed

### Employment Type

Full-time, Part-time

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### Description

## Realme Recruitment 2024

As a Customer Service Trainee, you'll be responsible for providing exceptional customer support across multiple channels, including email, phone, and social media. You'll work closely with our team to ensure a seamless customer experience by addressing inquiries, resolving issues efficiently, and exceeding customer expectations. This role offers the perfect blend of learning and doing, where you'll gain crucial customer service skills while making a real impact on our customers' satisfaction.

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## Realme Jobs Near Me

### Responsibilities:

- Respond to customer inquiries promptly and professionally via email, phone, and social media.
- Actively listen to customer concerns and identify the root cause of their issues.
- Research and provide accurate and effective solutions to customer problems.
- Escalate complex issues to the appropriate team while keeping customers informed.
- Document interactions clearly and concisely to maintain accurate customer records.
- Contribute to a positive and supportive team environment by sharing knowledge and collaborating effectively.
- Stay up-to-date on realme products and services to ensure accurate and informed customer support.
- Proactively identify opportunities to improve the customer experience and

suggest process enhancements.

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## Realme Careers

### Skills:

- Excellent written and verbal communication skills in English.
- Strong analytical and problem-solving abilities.
- Ability to prioritize tasks, manage time effectively, and work independently within a fast-paced environment.
- A genuine passion for customer service and a commitment to exceeding expectations.
- Proficiency in using computers and common software applications.
- A positive and enthusiastic attitude with a strong desire to learn and grow.

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**Important Links**

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