

Realme Latest Opportunity – Realme Job Change – Job Card For Customer Officer Post

Hiring organization
Realme

Job Location

India
Remote work from: IND

Date posted
March 15, 2024

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Valid through
31.08.2024

Base Salary

USD 13 - USD 27

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time, Part-time

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Description

Realme Recruitment 2024

In this role, you'll be the first point of contact for our valued customers, providing exceptional service and ensuring their satisfaction. You'll be responsible for addressing their inquiries, resolving issues, and exceeding expectations. You'll play a key role in building brand loyalty and fostering a positive customer experience.

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Responsibilities:

- Respond to customer inquiries via phone, email, and chat in a timely and professional manner.
- Troubleshoot technical issues and provide solutions for a wide range of realme products.
- Effectively communicate with customers, understand their needs, and provide clear and concise resolutions.
- Maintain accurate records of customer interactions and ensure consistent follow-up.
- Contribute to a positive and supportive team environment.

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Realme Careers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills.
- Ability to prioritize tasks, manage time effectively, and work independently.
- Proficient in using computer applications like MS Office Suite.
- A passion for technology and a strong understanding of realme products (a plus).

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