Realme Career 2023 – Jobs Near Me – Help Desk Post

Hiring organization
Realme

Date posted
August 21, 2023

Valid through
31.12.2023

APPLY NOW

Job Location
India
Remote work from: India

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Base Salary
USD 27,000 - USD 33,000

Qualifications
12th Passed & Graduate

Employment Type
Full-time

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Description

Realme Recruitment 2023

The Help Desk Technician is responsible for providing technical support to Realme customers. This includes answering phone calls, responding to emails, and providing remote assistance. The ideal candidate will have a strong understanding of computer systems and software, as well as excellent customer service skills.

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Realme Careers

Responsibilities:

- Provide first-level support to customers via phone, email, and chat
- Troubleshoot technical issues with computer systems, hardware, and software
- Escalate unresolved issues to the next level of support
- Document customer interactions and resolutions
- Stay up-to-date on the latest product and software releases
- Work with other IT team members to improve the customer experience

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Realme Jobs Near Me

Skills:

- Strong sales and marketing skills
- Proven track record of success in sales
- Excellent leadership and communication skills

- Ability to work independently and as part of a team
- Ability to work under pressure and meet deadlines
- Strong analytical and problem-solving skills

Qualifications:

- Associate's degree in computer science or a related field
- 1-2 years of experience in technical support
- Excellent customer service skills
- Strong problem-solving skills
- Ability to work independently and as part of a team
- Excellent written and verbal communication skills

Important Links   **Find the Link in Apply Now Button**

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