



<https://jobroll.govhelp.in/job/rapido-jobs-2023-jobs-hiring-customer-service-post/>

Rapido Jobs 2023 – Jobs Hiring – Customer Service Post

Job Location

India
Remote work from: India

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Base Salary

USD 15,000 - USD 24,000

Qualifications

12th Passed & Graduate

Employment Type

Full-time

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Description

Rapido Recruitment 2023

The Customer Service Associate is responsible for providing excellent customer service to Rapido riders and captains. This includes answering questions, resolving issues, and providing support through a variety of channels, such as phone, email, and chat. The ideal candidate is a highly motivated and customer-oriented individual with excellent communication and problem-solving skills.

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Rapido Jobs Near Me

Responsibilities:

- Answer customer inquiries in a timely and professional manner
- Resolve customer issues in a timely and efficient manner
- Provide support to riders and captains through a variety of channels, such as phone, email, and chat
- Gather and research information to answer customer questions
- Update customer records and databases
- Stay up-to-date on Rapido products, services, and policies
- Work collaboratively with other members of the Customer Support team

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Rapido Careers

Hiring organization

Rapido

Date posted

August 30, 2023

Valid through

31.12.2023

APPLY NOW

Skills

- Strong leadership and management skills
- Excellent communication and interpersonal skills
- Ability to work independently and as part of a team
- Strong analytical and problem-solving skills
- Proven ability to manage and motivate a team
- Experience in a fast-paced, start-up environment

Qualifications

- Bachelor's degree in a related field or equivalent experience
- 1+ years of experience in customer service
- Excellent communication and problem-solving skills
- Strong customer service orientation
- Ability to work independently and as part of a team
- Excellent written and verbal communication skills
- Ability to work under pressure

Important Links

Proficient in Microsoft Office Suite

Find the Link in [Apply Now](#) Button

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