



<https://jobroll.govhelp.in/job/pwc-careers-job-search-remote-jobs-customer-care-associate/>

PwC Careers – Job Search – Remote Jobs Customer Care Associate

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 16 - USD 23

Qualifications

Graduate, Post Graduate

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Employment Type

Full-time

Description

PwC Recruitment 2024

Are you passionate about building strong relationships and providing exceptional customer service? Do you thrive in a fast-paced environment and enjoy helping others? If so, then a career as a Customer Care Associate at PwC could be the perfect fit for you!

PwC Jobs Near Me

PwC is a leading global professional services network, and we're looking for talented individuals to join our growing team. In this role, you'll play a vital role in ensuring our clients have a positive experience by providing exceptional customer care.

Summary

As a Customer Care Associate, you'll be the first point of contact for our clients, providing comprehensive support and addressing their inquiries. You'll be responsible for a variety of tasks, including answering questions, resolving issues, and escalating complex matters when needed. You'll also have the opportunity to learn about our diverse range of services and develop your communication and problem-solving skills.

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Hiring organization

PricewaterhouseCoopers

Date posted

March 21, 2024

Valid through

31.12.2024

APPLY NOW

Key Responsibilities

- Respond to client inquiries via phone, email, and chat in a timely and professional manner.
- Gather and analyze client information to understand their needs and concerns.
- Research and provide accurate and helpful answers to client questions.
- Troubleshoot and resolve client issues efficiently.
- Escalate complex matters to the appropriate team members.
- Document all client interactions and maintain accurate records.
- Proactively identify opportunities to improve the customer experience.
- Stay up-to-date on PwC's services and offerings.
- Adhere to company policies and procedures.

Required Skills and Qualifications

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills.
- Ability to prioritize and manage multiple tasks effectively.
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint).
- A genuine passion for providing exceptional customer service.
- The ability to work independently and as part of a team.
- A positive and professional attitude.

Experience

This role is open to both experienced customer service professionals and recent graduates. We're looking for individuals with a strong foundation in customer service principles and a desire to learn and grow.

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Why Join PwC

At PwC, we're committed to creating a positive and inclusive work environment where our people can thrive. As a Customer Care Associate, you'll have the opportunity to:

- Work for a world-renowned professional services organization.
- Gain valuable experience in customer service and develop your professional skills.
- Be part of a supportive and collaborative team.
- Enjoy competitive compensation and benefits package.

- Make a real difference in the success of our clients.

We offer a comprehensive benefits package that includes health insurance, paid time off, and opportunities for professional development. Additionally, you'll have the chance to work with a talented team and contribute to the success of a global organization.

Application Process

If you're interested in joining our team, please submit your resume and cover letter online. In your cover letter, be sure to highlight your relevant skills and experience, and why you're interested in working at PwC.

Motivate to Join

PwC is a dynamic and growing company, and we're looking for passionate individuals to join our team. If you're ready to take your career to the next level and make a real difference, then we encourage you to apply!

In Conclusion

As a Customer Care Associate at PwC, you'll play a vital role in ensuring our clients have a positive experience. You'll have the opportunity to develop your skills, work in a supportive environment, and make a real contribution to our success. We look forward to hearing from you!

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Important Links

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