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# Pidilite Jobs 2023 - All India Job - Customer Service Representative Post

Job Location

India

Remote work from: India

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**Base Salary** 

USD 12,000 - USD 17,000

Qualifications

Graduate

**Employment Type** 

Full-time

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**Description** 

# **Pidilite Recruitment 2023**

The Customer Service Representative (Fresher) is responsible for providing excellent customer service to Pidilite's customers. This includes tasks such as answering customer inquiries, resolving customer issues, and providing customer support. This is an entry-level position that offers the opportunity to learn about customer service and gain experience in a leading adhesives and sealants company.

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Pidilite Jobs Near Me

### Responsibilities:

- · Answer customer inquiries via phone, email, and chat
- Resolve customer issues
- Provide customer support
- Escalate customer issues as needed
- Maintain customer satisfaction
- Identify and recommend opportunities to improve customer experience
- Stay up-to-date on the latest customer service trends and best practices

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**Pidilite Careers** 

Hiring organization

Pidilite

Date posted

September 6, 2023

Valid through

26.12.2023

APPLY NOW

# Skills:

- Excellent communication skills, both verbal and written
- Strong sales and closing skills
- Ability to build relationships with customers
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite

#### Qualifications:

- Bachelor's degree in business administration, communication, or a related field
- Strong academic performance
- · Demonstrated interest in customer service

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