PhonePe

Phonepe Recruitment 2024 – Freshers Jobs – Customer Support Post

Hiring organization
Phonepe

Job Location
India
Remote work from: IND

Date posted
January 10, 2024

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Valid through
31.08.2024

Base Salary
USD 11,600 - USD 18,100

APPLY NOW

Qualifications
Graduate, 12th

Employment Type
Full-time

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Description

Phonepe Recruitment 2024

We're looking for a passionate and customer-centric individual to join our dynamic Customer Support team as a Customer Support Champion. In this role, you'll be the first line of defense for our amazing customers, ensuring their questions are answered, concerns are addressed, and smiles are guaranteed. You'll be a problem solver, a cheerleader, and a valuable advocate for our customers, playing a crucial role in their overall experience with our brand.

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Phonepe Jobs Near Me

Responsibilities:

- **Be the Hero:** Provide exceptional customer service via phone, email, and live chat, resolving inquiries and issues promptly and efficiently.
- **Knowledge is Power:** Master our products and services inside out, becoming a trusted resource for customers and colleagues alike.
- **Build Bridges:** Foster positive relationships with customers, actively listening to their needs and exceeding their expectations.

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Phonepe Careers

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust with customers.
- Strong problem-solving skills and the ability to think critically under pressure.
- Passion for exceeding expectations and delivering exceptional customer service.
- Proficiency in written and verbal communication, with a clear and concise style.
- Familiarity with basic computer skills and relevant support software is a plus.

Important Links

Find the Link in <u>Apply Now</u> Button

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