



<https://jobroll.govhelp.in/job/phonepe-recruitment-2024-fast-job-search-customer-support-post/>

## Phonepe Recruitment 2024 – Fast Job Search – Customer Support Post

**Hiring organization**  
Phonepe

### Job Location

India  
Remote work from: IND

**Date posted**  
January 10, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 11,600 - USD 18,100

APPLY NOW

### Qualifications

Graduate, 12th

### Employment Type

Full-time

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### Description

## Phonepe Recruitment 2024

In this dynamic role, you'll be the frontline face of PhonePe, providing exceptional support to our users across various channels, including phone, chat, and email. You'll be the go-to person for resolving their queries, addressing concerns, and ensuring a smooth and positive experience with the PhonePe app.

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### Phonepe Jobs Near Me

### Responsibilities:

- Provide prompt and accurate assistance to users regarding app features, transactions, account issues, and other concerns.
- Actively listen to user needs, identify problems, and offer efficient solutions.
- Maintain a positive and professional demeanor while interacting with users, even in challenging situations.
- Escalate complex issues to the appropriate teams for further resolution.
- Document and update customer support knowledge base to improve future interactions.
- Stay updated on new features and policies to provide accurate information to users.

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### Phonepe Careers

**Skills:**

- Excellent communication and interpersonal skills, with the ability to build rapport and trust with users.
- Strong problem-solving and analytical skills to identify and resolve customer issues efficiently.
- Proficiency in written and verbal English is essential. Hindi or other Indian languages are a plus.
- Ability to work independently and as part of a team in a fast-paced environment.

**Important Links** **Find the Link in [Apply Now](#) Button**

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