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P&G Recruitment 2023 - All India Jobs - Customer Care Executive Post

Job Location

India

Remote work from: India

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Base Salary

USD 14,000 - USD 20,000

Qualifications

12th Passed

Employment Type

Full-time

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Description

P&G Recruitment 2023

The Customer Care Executive is responsible for providing excellent customer service to P&G customers. This includes answering questions, resolving issues, and providing support. The ideal candidate will have a strong understanding of customer service principles and practices, as well as excellent communication and problem-solving skills.

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P&G Careers

Responsibilities:

- · Answer customer inquiries via phone, email, and chat
- Resolve customer issues in a timely and efficient manner
- Provide product and service information to customers
- Escalate customer issues to the appropriate level as needed
- Maintain a positive and professional attitude at all times
- · Work with other departments to resolve customer issues
- Collect and analyze customer feedback to improve customer service

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P&G Jobs Near Me

Skills and Qualifications

Hiring organization

P&G

Date posted

August 21, 2023

Valid through

31.12.2023

APPLY NOW

- Bachelor's degree in business, customer service, or a related field
- 1-2 years of experience in customer service
- Excellent communication and problem-solving skills
- Strong customer service orientation
- Ability to work independently and as part of a team
- Ability to work under pressure and meet deadlines

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