



<https://jobroll.govhelp.in/job/pg-recruitment-2023-all-india-jobs-customer-care-agent-post/>

## P&G Recruitment 2023 – All India Jobs – Customer Care Agent Post

**Hiring organization**  
P&G

### Job Location

India  
Remote work from: India

**Date posted**  
September 6, 2023

(adsbygoogle = window.adsbygoogle || []).push({});

**Valid through**  
31.12.2023

### Base Salary

USD 14,000 - USD 20,000

APPLY NOW

### Qualifications

12th Passed

### Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

### Description

## P&G Recruitment 2023

The Customer Care Agent (Fresher) is responsible for providing excellent customer service to P&G's customers. This includes tasks such as answering customer inquiries, resolving customer issues, and providing customer support. This is an entry-level position that offers the opportunity to learn about customer service and gain experience in a leading consumer goods company.

(adsbygoogle = window.adsbygoogle || []).push({});

## P&G Careers

### Responsibilities:

- Answer customer inquiries via phone, email, and chat
- Resolve customer issues
- Provide customer support
- Escalate customer issues as needed
- Maintain customer satisfaction
- Identify and recommend opportunities to improve customer experience
- Stay up-to-date on the latest customer service trends and best practices

(adsbygoogle = window.adsbygoogle || []).push({});

## P&G Jobs Near Me

Sure, here is a sample job description for a Customer Care Agent position at P&G,

tailored for a fresher:

**Job Title:** Customer Care Agent (Fresher)

**Department:** Customer Service

**Reports To:** Customer Care Supervisor

**Summary:**

The Customer Care Agent (Fresher) is responsible for providing excellent customer service to P&G's customers. This includes tasks such as answering customer inquiries, resolving customer issues, and providing customer support. This is an entry-level position that offers the opportunity to learn about customer service and gain experience in a leading consumer goods company.

**Responsibilities:**

- Answer customer inquiries via phone, email, and chat
- Resolve customer issues
- Provide customer support
- Escalate customer issues as needed
- Maintain customer satisfaction
- Identify and recommend opportunities to improve customer experience
- Stay up-to-date on the latest customer service trends and best practices

**Skills:**

- Strong communication skills
- Excellent listening skills
- Ability to remain calm under pressure
- Ability to work independently and as part of a team
- Proficient in Microsoft Office Suite
- Knowledge of customer service best practices
- Customer-oriented mindset
- Problem-solving skills
- Empathy

**Qualifications:**

- Bachelor's degree in business administration, communication, or a related field
- Strong academic performance
- Demonstrated interest in customer service

**Important Links** [Ability to learn quickly and adapt to new technologies](#)

**Find the Link in [Apply Now](#) Button**

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});