Paytm Recruitment 2023 – All India Jobs – Customer Care Executive Post

Hiring organization
Paytm

Date posted
August 14, 2023

Valid through
31.12.2023

APPLY NOW

Job Location
India
Remote work from: India

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Base Salary
USD 34,000 - USD 40,000

Qualifications
12th Passed

Employment Type
Full-time

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Description

Paytm Recruitment 2023

The Customer Care Executive is responsible for providing excellent customer service to Paytm users. This includes resolving customer queries and complaints, providing technical support, and handling customer feedback. The ideal candidate will have a strong understanding of Paytm's products and services, as well as excellent communication and problem-solving skills.

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Paytm Careers

Responsibilities:

- Answer customer queries and complaints via phone, email, and chat
- Resolve customer issues in a timely and efficient manner
- Provide technical support to customers
- Gather customer feedback and use it to improve Paytm's products and services
- Work with other departments to ensure a seamless customer experience

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Paytm Jobs Near Me

Skills:

- Excellent communication skills, both written and verbal
- Strong problem-solving skills
- Ability to work independently and as part of a team
- Ability to work under pressure and meet deadlines
- Experience with customer service software is a plus

Qualifications:

- Bachelor's degree in a related field
- 1-2 years of experience in customer service
- Strong understanding of Paytm's products and services
- Excellent communication and problem-solving skills
- Ability to work independently and as part of a team
- Ability to work under pressure and meet deadlines

Important Links   **Find the Link in Apply Now Button**

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