

Nykaa Recruitment 2023 - All India Jobs - Customer Care Agent Post

Hiring organization
Nykaa

Job Location

India
Remote work from: India

Date posted
August 19, 2023

Valid through
31.12.2023

Base Salary

USD 12,000 - USD 15,000

APPLY NOW

Qualifications

High School Diploma

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Nykaa Recruitment 2023

The Customer Care Agent is responsible for providing excellent customer service to Nykaa customers via phone, email, chat, and social media. This includes resolving customer issues, answering questions, and providing product and service information. The ideal candidate will have a strong customer service and problem-solving skills, as well as a passion for beauty and cosmetics.

(adsbygoogle = window.adsbygoogle || []).push({});

Nykaa Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, chat, and social media
- Resolve customer issues in a timely and efficient manner
- Provide product and service information to customers
- Work with other departments to resolve complex customer issues
- Maintain accurate records of customer interactions
- Stay up-to-date on Nykaa products and services
- Promote Nykaa products and services to customers

(adsbygoogle = window.adsbygoogle || []).push({});

Nykaa Careers

- **Skills:**
 - Strong customer service skills

- Excellent communication skills (verbal and written)
- Problem-solving skills
- Ability to work independently and as part of a team
- Ability to work under pressure
- Strong attention to detail
- Passion for beauty and cosmetics

Qualifications:

- High school diploma or equivalent
- 1-2 years of customer service experience in the beauty industry preferred
- Proficiency in Microsoft Office Suite
- Bilingual (English/Hindi), a plus

Important Links

Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```