https://jobroll.govhelp.in/job/nokia-recruitment-2023-customer-service-trainee-post/

Nokia Recruitment 2023 – Customer Service Trainee Post

Hiring organization
Nokia

Job Location
India
Remote work from: India

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Date posted
September 6, 2023

Valid through
31.12.2023

Base Salary
USD 37,000 - USD 50,000

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Qualifications
Post Graduate

Employment Type
Full-time

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Description

Nokia Recruitment 2023

The Customer Service Trainee (Fresher) is responsible for learning about customer service and gaining experience in a leading telecommunications company. This includes tasks such as shadowing experienced customer service representatives, answering customer inquiries, and resolving customer issues. This is an entry-level position that offers the opportunity to learn about customer service and gain experience in a fast-paced and dynamic environment.

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Nokia Jobs Near Me

Responsibilities:

- Work with customers to understand their cloud computing needs
- Design cloud architectures that meet customer requirements
- Develop and deploy cloud solutions
- Manage cloud infrastructure and operations
- Stay up-to-date on cloud computing trends and technologies
- Conduct training and mentoring for other cloud architects

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Nokia Careers

Skills:

- Shadow experienced customer service representatives
- Answer customer inquiries via phone, email, and chat
- Resolve customer issues
- Escalate customer issues as needed
- Learn about Nokia's products and services
- Stay up-to-date on the latest customer service trends and best practices

Qualifications:

- Bachelor's degree in business administration, communication, or a related field
- Strong academic performance
- Demonstrated interest in customer service
- Ability to learn quickly and adapt to new technologies

Important Links **Find the Link In [Apply Now](#) Button**

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