



<https://jobroll.govhelp.in/job/nerolac-recruitment-2023-all-india-jobs-desktop-support-post/>

Nerolac Recruitment 2023 – All India Jobs – Desktop Support Post

Hiring organization
Nerolac

Job Location

India
Remote work from: IND

Date posted
August 30, 2023

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Valid through
31.12.2023

Base Salary

USD 12,000 - USD 18,000

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Qualifications

Graduate

Employment Type

Full-time

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Description

Nerolac Recruitment 2023

The Desktop Support Engineer is responsible for providing technical support to Nerolac employees. This includes troubleshooting computer problems, installing and configuring software, and maintaining the company's computer network. The Desktop Support Engineer must be able to work independently and as part of a team, and must be able to communicate effectively with both technical and non-technical audiences.

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Nerolac Jobs Near Me

Responsibilities:

- Provide technical support to Nerolac employees via phone, email, and remote access
- Troubleshoot computer problems and identify and resolve the root cause
- Install and configure software on employee computers
- Maintain the company's computer network and ensure that it is up and running
- Provide training to employees on computer hardware and software
- Work with other IT staff to develop and implement IT policies and procedures.

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Nerolac Careers

Skills:

- Strong troubleshooting skills
- Excellent communication skills, both written and verbal
- Ability to work independently and as part of a team
- Familiarity with a variety of computer hardware and software
- Experience with Windows and Linux operating systems
- Experience with Microsoft Office Suite
- Experience with Active Directory

Qualifications:

- Bachelor's degree in Information Technology or a related field
- 2+ years of experience in desktop support
- A+ certification
- Network certification

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