Maruti Suzuki Recruitment 2023 – Jobs For Freshers – Help Desk Post

Hiring organization
Maruti Suzuki

Job Location
India
Remote work from: India

Date posted
August 12, 2023

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Valid through
31.12.2023

Base Salary
USD 25,000 - USD 34,000

APPLY NOW

Qualifications
12th Passed & Graduate

Employment Type
Full-time

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Description

Maruti Suzuki Recruitment 2023

The Help Desk Associate is responsible for providing technical support to Maruti Suzuki customers over the phone, email, and chat. This includes troubleshooting software and hardware issues, providing product information, and resolving customer complaints. The ideal candidate will have a strong understanding of computers and mobile devices, as well as excellent communication and customer service skills.

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Maruti Suzuki Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, and chat
- Troubleshoot software and hardware issues
- Provide product information and support
- Resolve customer complaints
- Escalate complex issues to the Help Desk Manager
- Keep up-to-date on the latest Maruti Suzuki products and services

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Maruti Suzuki Careers

Skills:

- Strong understanding of computers and mobile devices
- Excellent communication and customer service skills
- Ability to work independently and as part of a team

- Ability to troubleshoot and resolve technical issues
- Ability to work under pressure and meet deadlines
- Proficient in Microsoft Office Suite

Qualifications:

- Bachelor's degree in computer science or a related field
- 1-2 years of experience in a technical support role
- Proficiency in English (written and verbal)

Important Links

Find the Link in <u>Apply Now</u> Button

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