



<https://jobroll.govhelp.in/job/lenskart-recruitment-2023-jobs-near-me-customer-officer-post/>

Lenskart Recruitment 2023 – Jobs Near Me – Customer Officer Post

Hiring organization
Lenskart

Job Location

India
Remote work from: India

Date posted
August 11, 2023

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Valid through
31.02.2023

Base Salary

USD 14,000 - USD 18,000

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

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Description

Lenskart Recruitment 2023

The Customer Officer is responsible for providing excellent customer service to Lenskart customers through a variety of channels, including phone, email, chat, and social media. The Customer Officer will be the first point of contact for customers with questions or concerns, and will work to resolve issues quickly and efficiently. The Customer Officer will also be responsible for providing product information and education to customers, and for building relationships with customers to ensure their satisfaction.

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Lenskart Careers

Responsibilities:

- Answer customer inquiries and complaints via phone, email, chat, and social media
- Resolve customer issues in a timely and efficient manner
- Provide product information and education to customers
- Build relationships with customers to ensure their satisfaction
- Work with other departments to resolve customer issues
- Stay up-to-date on Lenskart products and services
- Follow all company policies and procedures

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Lenskart Jobs Near Me

Skills:

- Excellent communication skills, both written and verbal
- Ability to work independently and as part of a team
- Ability to prioritize and manage multiple tasks simultaneously
- Ability to work under pressure and meet deadlines
- Strong customer service skills
- Knowledge of eyewear and optical products
- Proficiency in Microsoft Office Suite

Qualifications:

- Bachelor's degree in a related field
- 1-2 years of experience in customer service

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