



<https://jobroll.govhelp.in/job/lenskart-recruitment-2023-all-over-india-jobs-customer-care-executive-post/>

Lenskart Recruitment 2023 – All Over India Jobs – Customer Care Executive Post

Hiring organization
Lenskart

Job Location

India
Remote work from: India

Date posted
August 30, 2023

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Valid through
31.02.2023

Base Salary

USD 14,000 - USD 18,000

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Qualifications

12th Passed

Employment Type

Full-time

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Description

Lenskart Recruitment 2023

The Customer Care Executive is responsible for providing excellent customer service to Lenskart customers. This includes answering customer inquiries, resolving customer complaints, and providing product and sales support. The ideal candidate will be a highly motivated and customer-focused individual with excellent communication and problem-solving skills.

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Lenskart Careers

Responsibilities:

- Answer customer inquiries via phone, email, and chat
- Resolve customer complaints in a timely and efficient manner
- Provide product and sales support to customers
- Upsell and cross-sell products to customers
- Maintain accurate customer records
- Follow all company policies and procedures

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Lenskart Jobs Near Me

Skills:

- Excellent communication skills, both verbal and written
- Strong problem-solving skills
- Ability to work independently and as part of a team
- Ability to work under pressure
- Proficiency in Microsoft Office Suite

Qualifications:

- Bachelor's degree in a related field
- 1+ years of customer service experience
- Excellent communication skills, both verbal and written
- Strong problem-solving skills
- Ability to work independently and as part of a team

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