

<https://jobroll.govhelp.in/job/jio-recruitment-2024-job-change-customer-relationship-executive-post/>

Jio Recruitment 2024 – Job Change – Customer Relationship Executive Post

Hiring organization
Jio

Job Location

India
Remote work from: India

Date posted

December 20, 2023

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Valid through

31.03.2024

Base Salary

USD 15,400 - USD 20,900

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

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Description

Jio Recruitment 2024

Jio is seeking a passionate and customer-centric individual to join our dynamic team as a Customer Relationship Executive. The ideal candidate will have a proven track record of success in providing exceptional customer service, handling customer inquiries and complaints effectively, and resolving issues efficiently. They will also have a strong understanding of Jio's products and services, as well as excellent communication and interpersonal skills.

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Jio Careers

Responsibilities:

- Handle customer inquiries, complaints, and feedback through various channels, including phone, email, and social media
- Provide accurate and timely information to customers about Jio's products, services, and policies
- Resolve customer issues efficiently and effectively, aiming to exceed customer expectations
- Document customer interactions and maintain accurate records
- Identify and escalate complex customer issues to the appropriate team
- Stay up-to-date on changes to Jio's products, services, and policies
- Contribute to a positive and customer-focused work environment

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Jio Jobs Near Me

Skills:

- Proven track record of success in providing exceptional customer service
- Strong understanding of customer service principles and practices
- Excellent communication and interpersonal skills
- Ability to handle difficult conversations with empathy and professionalism
- Strong problem-solving and decision-making skills
- Ability to work independently and as part of a team

Important Links

Proficient in Microsoft Office Suite

Find the Link in [Apply Now](#) Button

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