Jio Recruitment 2024 – Job Alert – Customer Relationship Manager Post

Hiring organization
Jio

Date posted
January 4, 2024

Valid through
31.08.2024

APPLY NOW

Job Location
India
Remote work from: India

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Base Salary
USD 15,500 - USD 21,000

Qualifications
12th Passed

Employment Type
Full-time

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Description

Jio Recruitment 2024

Jio, a leading telecommunications and digital services company, is inviting talented individuals to join our team as Customer Relationship Managers. Committed to transforming the digital landscape, Jio offers a vibrant and innovative work environment for professionals seeking to contribute to the next generation of connectivity and customer experience.

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Jio Careers

Responsibilities:

- Build and nurture strong relationships with customers through effective communication and personalized interactions.
- Proactively address customer inquiries, concerns, and feedback to ensure a positive customer experience.
- Handle customer complaints and concerns, ensuring swift and satisfactory resolution.
- Escalate complex issues to the appropriate channels and follow up to ensure resolution.
- Collaborate with cross-functional teams to ensure timely and efficient service delivery.
- Provide information and assistance to customers on Jio's products and services.

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Jio Jobs Near Me

Skills:

- Excellent verbal and written communication skills.
- Ability to convey information clearly and professionally.
- Strong interpersonal and relationship-building skills.
- Empathy and patience in addressing customer needs and concerns.
- Effective problem-solving skills with a focus on finding solutions.
- Ability to think on your feet and adapt to changing customer needs.

Important Links

Find the Link in [Apply Now](#) Button

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