Jio Recruitment 2023 – All India Jobs – Help Desk Posts

Job Location
India
Remote work from: India

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Base Salary
USD 24,000 - USD 30,000

Qualifications
12th Passed

Employment Type
Full-time

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Description

Jio Recruitment 2023

The Help Desk Worker is responsible for providing technical support to Jio customers via phone, email, and chat. This includes troubleshooting customer issues, resolving problems, and providing training on Jio products and services. The ideal candidate will have strong customer service skills, technical aptitude, and the ability to work independently and as part of a team.

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Jio Careers

Responsibilities:

- Provide technical support to Jio customers via phone, email, and chat
- Troubleshoot customer issues and resolve problems
- Provide training on Jio products and services
- Document customer interactions
- Escalate unresolved issues to the next level of support
- Maintain a positive and professional demeanor

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Jio Jobs Near Me

Skills:

Hiring organization
Jio

Date posted
August 30, 2023

Valid through
31.12.2023

APPLY NOW

- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Ability to remain calm under pressure.
- Proficiency in Microsoft Office Suite.
- Knowledge of Jio products and services.

Qualifications:

- High school diploma or equivalent
- 1-2 years of customer service experience
- Strong technical aptitude
- Excellent written and verbal communication skills
- Ability to work independently and as part of a team
- Ability to work under pressure

Important Links

Find the Link in [Apply Now](#) Button

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