

<https://jobroll.govhelp.in/job/jio-recruitment-2023-all-india-jobs-help-desk-post/>

Jio Recruitment 2023 – All India Jobs – Help Desk Post

Job Location

India
Remote work from: India

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Base Salary

USD 24,000 - USD 30,000

Qualifications

12th Passed

Employment Type

Full-time

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Description

Jio Recruitment 2023

The Help Desk Analyst is responsible for providing first-level technical support to Jio customers. This includes answering customer questions, troubleshooting problems, and resolving issues. The Help Desk Analyst must have a strong understanding of IT concepts and be able to communicate effectively with customers.

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Jio Careers

Responsibilities:

- Provide first-level technical support to Jio customers via phone, email, and chat.
- Answer customer questions about Jio products and services.
- Troubleshoot technical problems and resolve issues.
- Escalate unresolved issues to the next level of support.
- Maintain accurate records of customer interactions.
- Stay up-to-date on Jio products and services.

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Jio Jobs Near Me

Skills:

Hiring organization

Jio

Date posted

August 21, 2023

Valid through

31.12.2023

APPLY NOW

- Strong understanding of IT concepts and terminology.
- Excellent customer service skills.
- Ability to troubleshoot technical problems.
- Ability to communicate effectively with customers.
- Proficient in using computer applications.
- Ability to work independently and as part of a team.

Qualifications:

- Bachelor's degree in computer science or a related field.
- 1-2 years of experience in IT support.
- Strong customer service skills.

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