

<https://jobroll.govhelp.in/job/jio-recruitment-2023-all-india-jobs-customer-relationship-manager-post/>

Jio Recruitment 2023 – All India Jobs – Customer Relationship Manager Post

Hiring organization
Jio

Job Location

India
Remote work from: India

Date posted

September 28, 2023

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Valid through

31.12.2023

Base Salary

USD 14,000 - USD 20,000

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

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Description

Jio Recruitment 2023

The Customer Relationship Manager (CRM) is responsible for building and maintaining relationships with Jio customers. This includes understanding customer needs, resolving customer issues, and providing excellent customer service. The CRM also plays a key role in gathering customer feedback and using it to improve the Jio customer experience.

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Jio Careers

Responsibilities:

- Build and maintain relationships with Jio customers.
- Understand customer needs and resolve customer issues.
- Provide excellent customer service via phone, email, and chat.
- Gather customer feedback and use it to improve the Jio customer experience.
- Track and report on customer satisfaction metrics.
- Develop and implement customer relationship management strategies.
- Work with other teams to ensure that customers have a positive experience with Jio.

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Jio Jobs Near Me

Skills:

- Excellent customer service skills.
- Strong communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Ability to handle multiple tasks simultaneously and work under pressure.
- Good knowledge of Jio products and services.
- Ability to build relationships with customers.

Important Links Proficiency in computers and customer relationship management software **Find the Link in [Apply Now](#) Button**

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