

Jio Recruitment 2023 – All India Jobs – Client Service Specialist Post

Hiring organization
Jio

Job Location

India
Remote work from: India

Date posted
August 18, 2023

Valid through
31.12.2023

Base Salary

USD 30,000 - USD 40,000

APPLY NOW

Qualifications

Graduation

Employment Type

Full-time

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Description

Jio Recruitment 2023

The Client Service Specialist is responsible for providing excellent customer service to Jio customers via phone, email, chat, and social media. This includes resolving customer issues, answering questions, and providing product and service information. The ideal candidate will have a strong customer service and problem-solving skills, as well as the ability to work independently and as part of a team.

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Jio Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, chat, and social media
- Resolve customer issues in a timely and efficient manner
- Provide product and service information to customers
- Work with other departments to resolve complex customer issues
- Maintain accurate records of customer interactions
- Stay up-to-date on Jio products and services
- Identify and resolve customer pain points
- Proactively reach out to customers to provide support
- Collect feedback from customers and use it to improve the customer experience

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Jio Careers

Skills:

- Strong customer service skills
- Excellent communication skills (verbal and written)
- Problem-solving skills
- Ability to work independently and as part of a team
- Ability to work under pressure
- Strong attention to detail
- Ability to learn new technologies quickly

Qualifications:

- Bachelor's degree in a related field
- 1-2 years of customer service experience
- Proficiency in Microsoft Office Suite

Important Links **Find the Link in [Apply Now](#) Button**

Bilingual (English/Hindi) a plus

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