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Jio Jobs Near Me – Latest Jobs – Fast Job Search For Client Service Specialist Posts

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted

February 26, 2024

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Valid through

31.08.2024

Base Salary

USD 12 - USD 24

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

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Description

Jio Jobs Near Me

As a Client Service Specialist, you will be the first point of contact for our customers, addressing their inquiries and concerns regarding our products and services. You will work diligently to understand their needs, provide accurate information and solutions, and build strong relationships to foster customer loyalty. You will also contribute to the team's success by adhering to company policies and procedures, maintaining accurate records, and upholding the highest standards of professionalism.

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Jio Careers

Responsibilities:

- Effectively communicate with customers via phone, email, and chat to understand their needs and concerns.
- Provide accurate and timely solutions to customer inquiries and complaints, ensuring their satisfaction.
- Proactively identify and escalate complex issues to the appropriate team members for further resolution.
- Maintain accurate customer records and document interactions effectively.
- Adhere to company policies and procedures, ensuring compliance and quality service delivery.

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Jio Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and interact confidently with diverse clientele.
- Active listening skills to effectively understand customer needs and concerns.
- Problem-solving skills to identify and implement solutions to customer issues.
- Strong analytical and critical thinking skills.
- Proficient in computer skills, including email, word processing, and internet navigation.

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