

<https://jobroll.govhelp.in/job/jio-all-india-jobs-latest-jobs-job-alert-for-customer-service-manager-posts/>

## Jio All India Jobs – Latest Jobs – Job Alert For Customer Service Manager Posts

### Hiring organization

Jio

### Job Location

India

Remote work from: IND

### Date posted

February 12, 2024

### Valid through

31.08.2024

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### Base Salary

USD 12 - USD 24

APPLY NOW

### Qualifications

12th Passed

### Employment Type

Full-time

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### Description

## Jio All India Jobs

Reliance Jio Infocomm Limited, popularly known as Jio, is a leading Indian telecommunications company providing mobile broadband and digital services. As a Customer Service Manager at Jio, you'll play a crucial role in ensuring customer satisfaction and loyalty, contributing to the company's continued success.

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## Jio Careers

### Responsibilities:

- **Lead and manage a team of customer service representatives:** Provide coaching, mentorship, and performance feedback to optimize team performance and achieve customer service goals.
- **Resolve customer inquiries and complaints:** Actively listen to customers, understand their concerns, and provide timely and effective solutions, exceeding expectations whenever possible.
- **Drive customer retention and satisfaction:** Proactively identify and address customer needs, build positive relationships, and implement initiatives to enhance customer loyalty.
- **Analyze customer feedback and data:** Identify trends and patterns in customer interactions, recommend process improvements, and contribute to the development of customer-centric strategies.
- **Maintain high service quality standards:** Ensure adherence to company

policies and procedures, monitor key performance indicators (KPIs), and continuously strive for service excellence.

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## **Jio Jobs Near Me**

### **Skills:**

- Strong leadership and communication skills with the ability to motivate and inspire a team.
- Excellent problem-solving and analytical skills to identify and resolve complex customer issues.
- In-depth knowledge of Jio products, services, and policies.
- Exceptional customer service skills with a focus on building rapport and exceeding expectations.
- Proficient in using customer relationship management (CRM) software and other relevant tools.
- Ability to work effectively in a fast-paced, dynamic environment and handle pressure situations.

**Tags:** jio recruitment, jio jobs, jio Job Vacancy, jio work from home, jio Jobs For Freshers, jio hiring 2024, jio data entry jobs, jio careers, jio recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

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