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Jio All India Jobs – Latest Jobs – Freshers Jobs For Customer Service Executive Posts

Hiring organization

Jio

Job Location

India

Remote work from: IND

Date posted

February 22, 2024

Valid through

31.08.2024

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Base Salary

USD 12 - USD 24

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

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Description

Jio All India Jobs

Jio is India's leading telecommunications provider, and we're looking for talented and dedicated individuals to join our Customer Service team as Executives. As a Customer Service Executive, you will be the first point of contact for our valued customers, providing them with personalized support and ensuring their satisfaction.

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Jio Careers

Responsibilities:

- **Be a customer advocate:** Actively listen to customer concerns and questions, understand their needs, and provide accurate and timely solutions.
- **Resolve issues efficiently:** Utilize your problem-solving skills to troubleshoot technical issues, address billing concerns, and answer product inquiries.
- **Build positive relationships:** Foster trust and rapport with customers, proactively offer assistance, and go the extra mile to exceed expectations.
- **Maintain accurate records:** Document customer interactions, update account information, and ensure data accuracy.
- **Stay up-to-date:** Continuously learn about new products, services, and policies to provide informed support.

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Jio Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical abilities.
- Ability to work independently and as part of a team.
- Customer-centric mindset with a focus on building positive relationships.
- Proficiency in MS Office Suite and basic computer skills.
- Adaptable and willing to learn new technologies and processes.

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