https://jobroll.govhelp.in/job/jio-all-india-jobs-job-vacancy-remote-jobs-for-virtual-assistant-posts/

Jio All India Jobs – Job Vacancy – Remote Jobs For Virtual Assistant Posts

Job Location India Remote work from: IND

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Base Salary USD 12 - USD 24

Qualifications 12th Passed

Employment Type Full-time

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Description

Jio All India Jobs

As a Jio Virtual Assistant, you'll be the friendly face (or voice) behind our virtual channels, interacting with customers and addressing their queries promptly and efficiently. You'll leverage your excellent communication skills and problem-solving abilities to ensure customer satisfaction at every touchpoint.

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Jio Careers

Responsibilities:

- Respond to customer inquiries and requests efficiently through various virtual channels (chat, voice, text).
- Provide accurate and up-to-date information on Jio products, services, plans, and offers.
- Troubleshoot basic technical issues and guide customers towards relevant resources.
- Escalate complex issues to the appropriate teams for further resolution.
- Proactively identify and suggest solutions to common customer concerns.
- Continuously learn and update your knowledge about Jio offerings to provide exceptional service.

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Jio Jobs Near Me

Hiring organization Jio

Date posted January 26, 2024

Valid through 31.08.2024

APPLY NOW

Skills:

- Excellent written and verbal communication skills with strong grammar and fluency in English.
- Active listening skills and the ability to understand customer needs effectively.
- Problem-solving skills and the ability to think critically and find solutions.
- Technical aptitude and ability to navigate various digital platforms.
- Customer-centric approach with a passion for exceeding expectations.
- Strong organizational skills and the ability to multitask effectively.

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