

<https://jobroll.govhelp.in/job/jio-all-india-jobs-fast-job-search-remote-jobs-for-customer-support-posts/>

Jio All India Jobs – Fast Job Search – Remote Jobs For Customer Support Posts

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
January 20, 2024

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.08.2024

Base Salary

USD 12 - USD 24

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Jio All India Jobs

As a Customer Support Specialist at Jio, you will be the face of our brand, building strong relationships with customers and ensuring their satisfaction with our services. You will be the first line of contact for resolving queries, addressing concerns, and providing expert guidance. Your role is crucial in shaping customer perception and building long-term loyalty.

(adsbygoogle = window.adsbygoogle || []).push({});

Jio Careers

Responsibilities:

- **Resolve customer inquiries:** Effectively handle customer calls, emails, and chats, understanding their needs, and providing prompt and accurate solutions.
- **Technical troubleshooting:** Diagnose and resolve basic technical issues related to Jio services like mobile, broadband, and JioFiber.
- **Account management:** Assist customers with managing their accounts, including plan upgrades, billing queries, and service activation.
- **Customer education:** Provide clear and concise information about Jio services, plans, and offers, ensuring customers are well-informed.
- **Feedback collection:** Gather customer feedback and escalate issues requiring further attention, ensuring continuous improvement in service quality.

(adsbygoogle = window.adsbygoogle || []).push({});

Jio Jobs Near Me

Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and trust with customers.
- Active listening and problem-solving skills to understand customer concerns and find effective solutions.
- Strong analytical and technical aptitude to troubleshoot basic service issues.
- Proficiency in computer applications, including CRM software and communication tools.
- Ability to work independently and as part of a team, prioritizing tasks and meeting deadlines.

Tags: jio recruitment, jio jobs, jio Job Vacancy, jio work from home, jio Jobs For Freshers, jio hiring 2024, jio data entry jobs, jio careers, jio recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

Important Links

Find the Link in [Apply Now](#) Button

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});