

<https://jobroll.govhelp.in/job/jio-all-india-jobs-fast-job-search-remote-jobs-for-customer-service-post/>

Jio All India Jobs – Fast Job Search – Remote Jobs For Customer Service Post

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
January 18, 2024

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Valid through
31.08.2024

Base Salary

USD 12 - USD 24

APPLY NOW

Qualifications

12th Passed

Employment Type

Full-time

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Description

Jio All India Jobs

In this role, you'll be the voice of Jio, providing outstanding customer service to millions of users across India. You'll play a crucial role in resolving queries, troubleshooting technical issues, and ensuring customer satisfaction with Jio's mobile, broadband, and other services.

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Jio Careers

Responsibilities:

- Handle a high volume of incoming calls and emails from Jio customers.
- Actively listen to customer concerns and identify their needs efficiently.
- Provide accurate and timely information regarding Jio plans, services, and policies.
- Troubleshoot technical issues related to mobile network, data usage, billing, and other Jio services.
- Resolve customer complaints with empathy and professionalism, aiming for positive outcomes.
- Maintain detailed records of customer interactions and issue resolution progress.
- Upsell and cross-sell Jio services and products to increase customer satisfaction and revenue.
- Adhere to company policies and procedures while maintaining a positive and helpful attitude.

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Jio Jobs Near Me

Skills & Qualifications:

- Excellent communication and interpersonal skills, with the ability to build rapport with customers.
- Active listening skills and the ability to understand customer needs and concerns accurately.
- Strong problem-solving skills and the ability to think critically and find solutions.
- Proficiency in computers and familiarity with various CRM systems preferred.
- Excellent written and verbal communication skills in English and Hindi (preferably bilingual).
- Strong time management and organization skills to prioritize tasks effectively.
- Ability to work independently and as part of a team in a fast-paced environment.

Tags: jio recruitment, jio jobs, jio Job Vacancy, jio work from home, jio Jobs For Freshers, jio hiring 2024, jio data entry jobs, jio careers, jio recruitment, vacancy job alert, Jobs Near Me, All Jobs For You, Latest Job

Important Links

Find the Link in [Apply Now](#) Button

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