

## Infosys Recruitment 2023 - All India Jobs - Customer Service Post

**Hiring organization**  
Infosys

### Job Location

India  
Remote work from: India

**Date posted**  
August 18, 2023

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**Valid through**  
31.12.2023

### Base Salary

USD 20,000 - USD 30,000

APPLY NOW

### Qualifications

High school Diploma

### Employment Type

Full-time

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### Description

## Infosys Recruitment 2023

The Customer Service Representative is responsible for providing excellent customer service to Infosys customers via phone, email, chat, and social media. This includes resolving customer issues, answering questions, and providing product and service information. The ideal candidate will have a strong customer service and problem-solving skills, as well as the ability to work independently and as part of a team.

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### Infosys Jobs Near Me

#### Responsibilities:

- Answer customer inquiries via phone, email, chat, and social media
- Resolve customer issues in a timely and efficient manner
- Provide product and service information to customers
- Work with other departments to resolve complex customer issues
- Maintain accurate records of customer interactions
- Stay up-to-date on Infosys products and services
- Proactively identify and resolve customer issues before they escalate
- Escalate customer issues to the appropriate level as needed
- Provide feedback to the team on customer feedback and trends
- Participate in continuous improvement initiatives to improve the customer experience

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### Infosys Careers

**Skills:**

- Strong customer service skills
- Excellent communication skills (verbal and written)
- Problem-solving skills
- Ability to work independently and as part of a team
- Ability to work under pressure
- Strong attention to detail
- Proficient in Microsoft Office Suite
- Bilingual (English/Hindi) a plus

**Qualifications:**

- High school diploma or equivalent
- 1-2 years of customer service experience
- Proficiency in Microsoft Office Suite
- Bilingual (English/Hindi) a plus

**Important Links** **Find the Link in [Apply Now](#) Button**

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