

Hotstar Recruitment 2023 – All Over India Jobs – Help Desk Worker Post

Hiring organization
Hotstar

Job Location

India
Remote work from: India

Date posted
September 4, 2023

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Valid through
31.12.2023

Base Salary

USD 24,000 - USD 33,000

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Qualifications

Graduation

Employment Type

Full-time

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Description

Hotstar Recruitment 2023

The Help Desk Worker is responsible for providing first-level support to Disney+ Hotstar customers. This includes answering questions, troubleshooting technical issues, and escalating more complex problems to the next level of support. The ideal candidate will have strong technical skills, excellent communication skills, and the ability to work under pressure.

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Hotstar Jobs Near Me

Responsibilities:

- Answer customer inquiries via phone, email, and chat
- Troubleshoot technical issues with Disney+ Hotstar products and services
- Escalate more complex problems to the next level of support
- Document customer interactions and resolutions
- Stay up-to-date on the latest Disney+ Hotstar products and services
- Provide excellent customer service

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Hotstar Careers

Skills:

- Strong programming skills in Java, Python, or C/C++
- Experience with software development methodologies such as Agile or Scrum
- Experience with unit testing and integration testing

- Experience with deploying software to production environments
- Strong problem-solving and debugging skills
- Excellent communication and teamwork skills

Qualifications

- Bachelor's degree in computer science, information technology, or a related field
- 1+ year of experience in customer service or technical support
- Strong technical skills, including experience with Windows, macOS, and Linux
- Excellent communication skills, both verbal and written
- Ability to work independently and as part of a team

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