



<https://jobroll.govhelp.in/job/hitachi-recruitment-2023-jobs-near-me-customer-support-analyst-post/>

Hitachi Recruitment 2023 – Jobs Near Me – Customer Support Analyst Post

Hiring organization
Hitachi

Job Location

India
Remote work from: India

Date posted
August 29, 2023

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Valid through
31.12.2023

Base Salary

USD 20,000 - USD 22,000

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

Hitachi Recruitment 2023

The Customer Support Analyst is responsible for providing technical support to Hitachi customers. This includes resolving customer issues via phone, email, chat, and remote support. The ideal candidate will have strong technical skills, excellent communication skills, and the ability to work independently and as part of a team.

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Hitachi Jobs Near Me

Responsibilities:

- Respond to customer inquiries via phone, email, chat, and remote support.
- Troubleshoot and resolve customer issues.
- Escalate complex issues to the appropriate level.
- Document customer interactions.
- Provide feedback to the Customer Support team on how to improve the customer experience.
- Stay up-to-date on Hitachi products and services.

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Hitachi Careers

Skills:

- Strong organizational and time management skills
- Excellent communication and interpersonal skills
- Proficient in Microsoft Office Suite
- Ability to work independently and as part of a team
- Attention to detail and accuracy

Qualifications:

- Bachelor's degree in Computer Science, Information Technology, or a related field.
- 2+ years of experience in customer support or a technical role.
- Strong technical skills, including experience with Windows, Linux, and networking.
- Excellent communication skills, both written and verbal.
- Ability to work independently and as part of a team.

Important Links Customer-focused attitude **Find the Link in [Apply Now](#) Button**

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